Are there any changes to the wire transfer process?
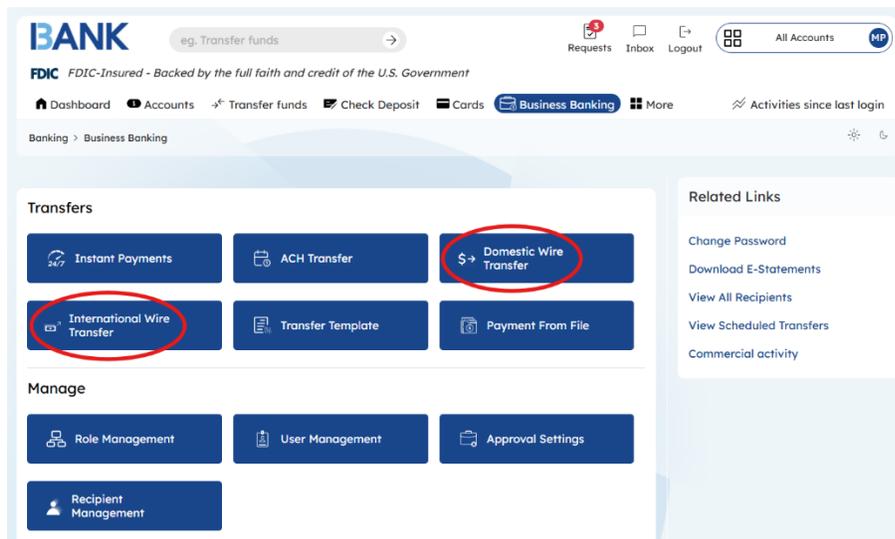
On the new banking platform, Domestic Wire Transfers and International Wire Transfers are viewed in two distinct places.

Domestic wire transfers can now only be sent to recipients saved in your recipient list. Unlike the previous system, you can no longer enter wire details and submit them in one step. You'll need to add the recipient first before sending the wire.

To add a new recipient:

1. Click **Select Destination**.
2. Click **New Recipient**.
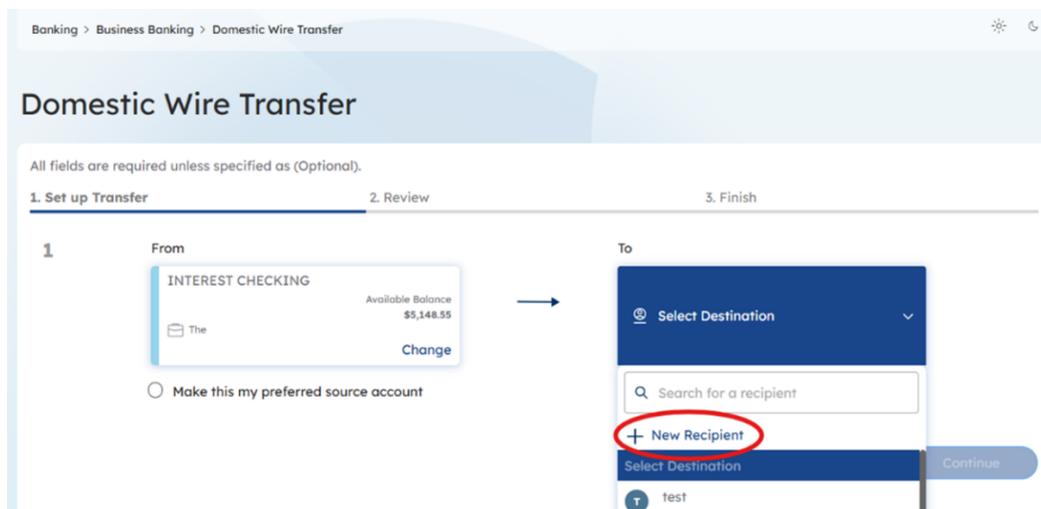
3. Enter the appropriate information and then click **Save Recipient**.

There is also a **Recipient Management** page where you can view and add recipients. This can be reached from the **Transfer Funds** or **Business Banking** page.