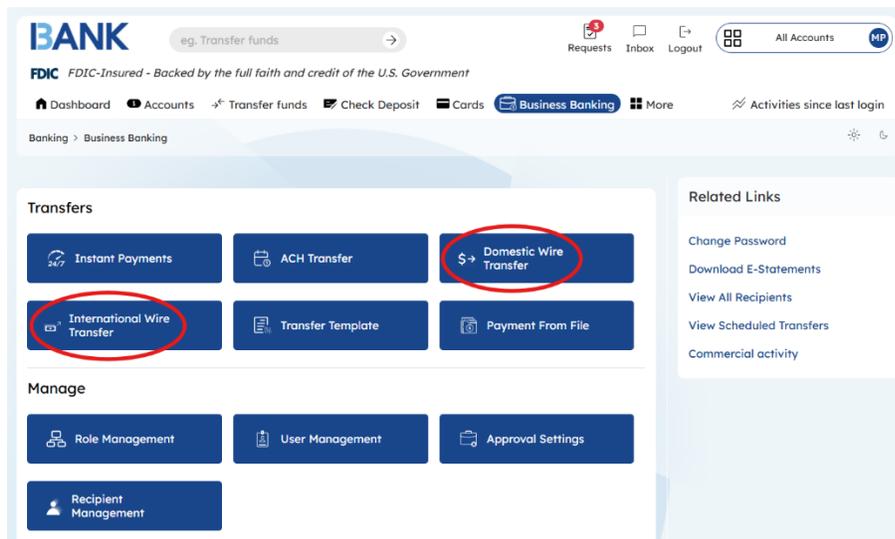


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Are there any changes to the wire transfer process?

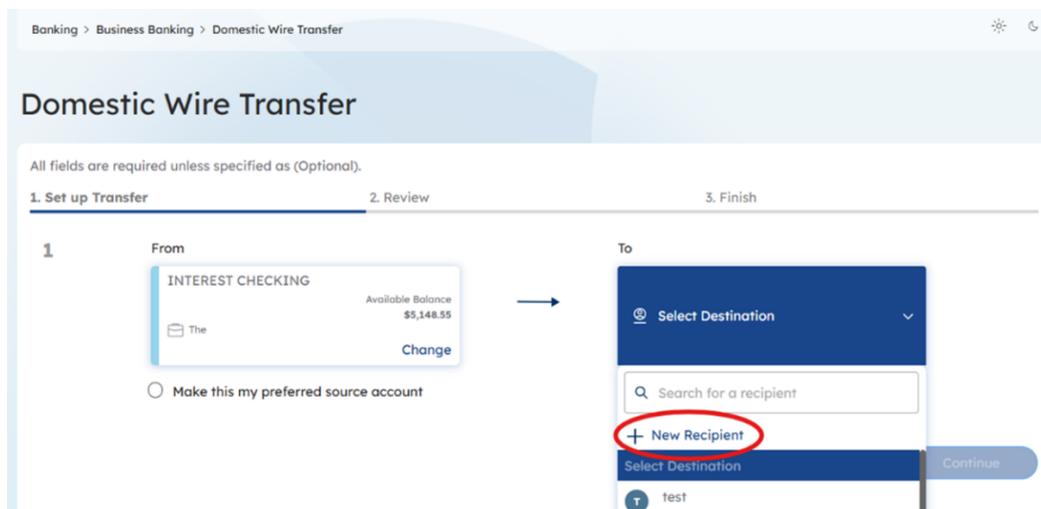
On the new banking platform, Domestic Wire Transfers and International Wire Transfers are viewed in two distinct places.



Domestic wire transfers can now only be sent to recipients saved in your recipient list. Unlike the previous system, you can no longer enter wire details and submit them in one step. You'll need to add the recipient first before sending the wire.

To add a new recipient:

1. Click **Select Destination**.
2. Click **New Recipient**.



3. Enter the appropriate information and then click **Save Recipient**.

Add Recipient

Add recipient for

Personal

Recipient Details

Name

Accounts

+ Add Account

Save Recipient

There is also a **Recipient Management** page where you can view and add recipients. This can be reached from the **Transfer Funds** or **Business Banking** page.

The screenshot shows the 'Transfer funds' page. The 'Manage' section at the bottom contains three buttons: 'Manage Recipients', 'Scheduled Transfers', and 'Add Recipient'. The 'Manage Recipients' button is circled in red. The page also features sections for 'Pay', 'Transfers Within Bank3', 'External Transfer', and 'Related Links'.

The screenshot shows the 'Business Banking' page. The 'Manage' section at the bottom contains three buttons: 'Role Management', 'User Management', and 'Approval Settings'. The 'Recipient Management' button is circled in red. The page also features sections for 'Transfers' and 'Related Links'.